Appendix 2

Quality Assurance & Improvement Programme

Report Type: Actions Report Report Author: Angela Struthers Generated on: 28 May 2014



Ref. No.	Risk	Observation	Recommended Action	Priorit y	Management Response	Status Icon	Assigned To	Implementati on Date
PSIAS1	Definition of Internal Auditing	Definition of Internal Auditing is as PSIAS	All reference documents updated with new definition as per PSIAS	1	Angela Struthers 25-Oct-2013 Intranet, financial guidance and IA manual updated with the new definition of internal audit		Angela Struthers	31-Mar-2014
Ref. No.	Risk	Observation	Recommended Action	Priorit y	Management Response	Status Icon	Assigned To	Implementati on Date
P\$ AS10	Improvements	Capture of improvement actions completed		1	Angela Struthers 25-Apr-2014 to be captured on this plan	②		31-Mar-2014
Ref. No.	Risk	Observation	Recommended Action	Priorit y	Management Response	Status Icon	Assigned To	Implementati on Date
ΟΊ PSIAS10	Statement on compliance with standard	Ability to state that Internal Audit comply with the PSIAS	Ability to state that Internal Audit comply with the PSIAS at year end reporting and on each audit report	1	Angela Struthers 16-Dec-2013 to be completed at year end for year end reporting. To be included within audit reports once fully compliant	•	Angela Struthers	31-Mar-2014
Ref. No.	Risk	Observation	Recommended Action	Priorit y	Management Response	Status Icon	Assigned To	Implementati on Date
PSIAS11	Annual internal audit opinion	enter action details here	The annual audit opinion should be completed in compliance with the standard	1	Angela Struthers 19-Sep-2013 to be completed at year end	Ø	Angela Struthers	31-Mar-2014
Ref. No.	Risk	Observation	Recommended Action	Priorit y	Management Response	Status Icon	Assigned To	Implementati on Date
PSIAS2	PSIAS training plan	Develop training plan for staff to ensure compliance with		1	Angela Struthers 25-Apr-2014 PDR's delayed. to be completed May 2014		Angela Struthers	31-Oct-2013

		PSIAS			Angela Struthers 25-Oct-2013 IIA competency framework used as basis for training plan. Staff to self assess against the framework for PDR. PDR set for 28 Nov 13			
Ref. No.	Risk	Observation	Recommended Action	Priorit y	Management Response	Status Icon	Assigned To	Implementati on Date
					Angela Struthers 08-May-2014 **enter note here**			
PSIAS3	PSIAS training plan	Completion of training plan		1	Angela Struthers 08-May-2014 19/5/14 Angela Struthers Quality Assuring the Internal Audit Function 1 day		Angela Struthers	31-Dec-2013
					Angela Struthers 08-May-2014 1/5/14 Zara Martin Local Government Tax Forum 1/2 day			
Pagf. No.	Risk	Observation	Recommended Action	Priorit y	Management Response	Status Icon	Assigned To	Implementati on Date
0 1 101 14 4	Internal Audit Manual	review and update internal audit manual	up to date internal audit manual which reflects PSIAS	1	Angela Struthers 19-Sep-2013 Manual updated . Procedure notes to be reviewed to take into account changes in Covalent	②	Angela Struthers	31-Jan-2014
Ref. No.	Risk	Observation	Recommended Action	Priorit y	Management Response	Status Icon	Assigned To	Implementati on Date
PSIAS5	External assessment	frequency of external assessment	Frequency of external assessment to be determined by the Audit & Governance Committee	1			Angela Struthers	31-Mar-2014
Ref. No.	Risk	Observation	Recommended Action	Priorit y	Management Response	Status Icon	Assigned To	Implementati on Date
PSIAS6	ISO Quality Standard	Assessment against the ISO Quality Standard	Conformance with the ISO Quality Standard	1	Angela Struthers 19-Sep-2013 Initial review shows conformance. Felt that no further requirement to pursue	Ø	Angela Struthers	31-Jan-2014
Ref. No.	Risk	Observation	Recommended Action	Priorit y	Management Response	Status Icon	Assigned To	Implementati on Date

PSIAS7 QAIP Quality Assurance & Improvement Programme QAIP to be reported to the Audit & Governance Committee 1 Angela Struthers 19-Sep-2013 to be completed at year end Struthers 31-Mar-201	.4
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Ref. No.	Risk	Observation	Recommended Action	Priorit y	Management Pechance	Status Icon	Assigned To	Implementati on Date
PSIAS8	Conformance with the IPPF	Conformance with the IPPF	The wording that is used to report conformance with the IPPF is consistent with the results of the quality assessment.	1	Angela Struthers 19-Sep-2013 to be completed at year end		Angela Struthers	31-Mar-2014

Ref. No.	Risk	Observation	Recommended Action	Priorit y	Management Response	Status Icon	Assigned To	Implementati on Date
			Identify other areas of		Angela Struthers 28-May-2014 Completed as part of the Annual Governance Statement			30-Nov-2013
PSIAS9 Page	Assurance Mapping	Assurance mapping	assurance and map them using the Covalent Audit Hub	1	Angela Struthers 19-Sep-2013 Assurance form others identified through Managers Assurance Statements and Covalent updated. Other assurance sources need to be identified		Angela Struthers	

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O	Action Status
	Cancelled
•	Overdue; Neglected
_	Unassigned; Check Progress
>	Not Started; In Progress; Assigned
O	Completed

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